For Immediate Release
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May Dugan Center Modifies Operations Due to COVID-19
As of 3/18/2020

Effective on March 19, 2020 Limited Hours of Operation.
The May Dugan Center will be open to the public from 7:00 am to 5:00pm,
Monday through Friday, until further notice.

CLEVELAND, Ohio – Like all social service organizations around Cuyahoga County, we continue to monitor reports and follow the recommendations of our public health officials in regards to COVID-19. The situation is rapidly evolving and we will keep our website updated (www.maydugancenter.org). It is important that we continue to provide access to our Center and provide support to our most vulnerable neighbors and over 6,000 clients while keeping everyone healthy and safe. Should public health officials ask the May Dugan Center to modify or close operations for the safety and well-being of our community, volunteer, and staff, we will do so immediately. If this happens we will promptly contact all parties involved and issue a public announcement.

The COVID-19 is causing hardship on human service nonprofits. May Dugan Center programs will endure a strain on services and a financial strain. Please consider a donation to May Dugan Center at www.maydugancenter.org to ensure that all of its vital services can continue to operate during this difficult time.

The May Dugan Center is taking immediate precautions to help prevent the spread of the coronavirus to clients, volunteers, and staff.

The following programs are currently suspending onsite programming:

- **The Education Resource Center**: We are suspending classes until further notice. Teachers will support students remotely. Employment services will continue. Please contact Tom Keane: Cell 216-513-4009 tkeane@recres.org
- **The Seniors on the Move Program**: Staff are creating contingency plans for remote participation through technology offerings and take home educational kits and activities. For seniors, who rely on food distribution and meals, we are creating a plan to ensure resources are available. Senior on the Move participants can call Vanessa Jackson at 216-631-5800 ext139 or visit our website at www.maydugancenter.org for more information.

The following programs are modifying services:

- **Intake**: There will be NO walk-in intakes until further notice. Intakes will be done on an as needed basis and by appointment. People are encouraged to call 216-631-5800 to inquire about intake appointments.
- **Food Distribution**: The next distribution is scheduled for March 25, 2020 and will occur. We are currently reviewing and revising our food distribution methods to ensure safe procedures moving forward.
More details will follow this press release. Please continue to check our website at www.maydugancenter.org, social media, or call 216-631-5800 for updates.

- **Clothing Distribution:** Clothing room will be closed on distribution days. Access to clothing room will be made available by appointment. Please call 216-631-5800 to schedule an appointment.

- **The Trauma Recovery Center:** Therapists and caseworkers will meet with clients as needed and through virtual options.

- **Behavioral Health Services:** Starting on March 23, 2020, all Intensive Outpatient Programming, Aftercare, and Anger Management will be suspended until further notice. The participants will be called by the facilitator to schedule an individual appointment. Individual counseling and case management will be conducted by phone. The counselor/case manager will contact the client prior to the appointment.

- **MomsFirst program** is modified with limited client contact. Staff will connect to clients by phone.

Program modifications have been made for May Dugan Center tenants:

- **Cuyahoga County Adult Probation:** The West Side office (located at May Dugan Center) is closed. Please visit www.cp.cuyahogacounty.us/court-information/covid-19/ for more information or call your probation officer.

- **CEOGC HEAP:** Clients are not being seen at May Dugan Center. Please call 216-350-8008 for more information.

- **Rape Crisis Center:** Closed

- **Narcotics Anonymous:** Sessions are postponed until further notice.

Hard surfaces will be continuously cleaned and hand sanitizer will be made available throughout the building.

With this unprecedented situation, the plans and directives remain fluid. We will keep you up to date with information as we hear it from our public health officials. For the most up to date information, please visit https://coronavirus.ohio.gov/wps/portal/gov/covid-19/.

**About the May Dugan Center**

The Near West Side Multi-Service Corporation was established on July 30, 1969. In 1974, with support from the City of Cleveland’s Department of Community Development, the current facility was designed and constructed at 4115 Bridge Avenue in Cleveland’s Ohio City neighborhood. The facility was named the May Dugan Multi-Service Center to honor the late May Dugan, a long-time resident of the neighborhood who had been a one-person advocate and counselor for her neighbors in need. Today, the Center continues the tradition of its namesake by providing programs to people which improve their quality of life and, in doing so, strengthen their community.

Each year the May Dugan Center assists over 6,000 individuals from Cleveland’s west side, virtually all of whom have incomes below the Federal Poverty Index. As the Center celebrates 50 years of service, it continues to be highly committed to its mission of helping people “enrich and advance their lives and communities.”

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