



Fifty Years OF COMMITMENT TO THE COMMUNITY!



May Dugan
Center
Est. 1969



Campaign for the May Dugan Center



Dear *May Dugan Center* Advocate,

For 50 years the *May Dugan Center* has provided essential human services to the Cleveland community. Adapting to the changing needs of our clients and the challenges they encounter is an essential part of our success, and the COVID-19 pandemic has highlighted our adaptability as we adjusted to the new constraints of social distancing. With the accelerated growth of our collective services, the time has come for upgrading and expanding our aging facility. As we plan for our next 50 years, we are launching a capital campaign to assure our ability to continue providing high-quality services for years to come. We need your help as investment in us is an investment in your community.

Our building has not had any major upgrades since its doors opened in 1975. Our facility requires improvements to the roof, elevator, HVAC system, and IT system to provide a safe and welcoming environment for the 6,500 people that visit us annually for food, mental health counseling, trauma care, and case management. By replacing our antiquated systems and also renovating and expanding the building, we will be able to provide the best service to our clients in a setting that is set up for our evolving programming needs. Contributions to our Capital Campaign will allow us to upgrade our facility to be an energy efficient, trauma informed environment that will vastly assist in providing time-critical health and human services to individuals, families, and seniors each year.

In the last eleven years, our programming has adapted to the community's needs. *May Dugan Center* received its first accreditation status from the Commission on Accreditation of Rehabilitation Facilities (CARF) International, developed a Health and Wellness Program, and the city's first adult education program that is Trauma-Informed using Substance Abuse and Mental Health Administration's (SAMHSA) guidelines and competencies. Additionally, Substance Use Disorder services were added as a response to the opioid crisis. Over the last three years, we established the city's first Trauma Recovery Center, which has since become a regional and national model for victim services. The agency staff grew from 14 people 11 years ago to over 40 people today. To make room for this growth, the center has had to use makeshift offices out of closets, reduce the size of the workspace, and require staff to use shared workspaces.

The COVID-19 pandemic is underscoring our need for a modern, renovated, and expanded facility. Our food distribution service quickly responded to the community need for food by providing one of the first drive-thru food distribution programs in the city. Additionally, to help people who don't have a vehicle, we designed a socially distanced walk-in distribution by appointment. We didn't stop there; a food delivery service was also created to ensure our food-insecure seniors and other disabled people would have food.

The program saw close to a 500% increase in meal distribution from March 2020 to June 2020. For 2019, the program distributed 135,000 meals over 12 months. Through the end of June 2020, over 190,000 meals were distributed to people in need.

The *May Dugan Center* has always stood for advancing and enriching people's lives and communities. We were forged in the late 1960s as part of the long-term answer to addressing racial disparities and social injustice; 50 years later, we renew that commitment. We recognize the racial inequities in our community and the systemic poverty that has led to disparities in minority communities, and it is our mission to eliminate all barriers to education, healthcare, justice, and employment. Your support comes at a historical time when so many continue to struggle to obtain these basic services. The *May Dugan Center* always has its doors open to ensure no one falls through the cracks, even as we encounter challenges like COVID-19 outbreak and social unrest.

By contributing to our capital campaign, you are helping us *Continue our Commitment to the Community*. Join us in building upon the foundation set in our first 50 years to launch our center into the future!

Sincerely,

A handwritten signature in green ink that reads "Rick A. Kemm".

Rick A. Kemm, MNO
Executive Director
2008-Present



Mission

TO HELP PEOPLE ENRICH AND ADVANCE THEIR LIVES AND COMMUNITIES

Our History

The **May Dugan Center** began operating as a multi-service agency in 1969 serving the most vulnerable people in our community, and in 2019 we proudly celebrated 50 years of uninterrupted service that addresses systemic poverty and health disparities and empowers people to live healthy lives. From the beginning, the founders of the *May Dugan Center* were committed to providing wrap-around services to people who faced barriers to health care, food and employment, and for 50 years we have remained committed to our founder's vision.

Shortly after the incorporation of the Near West Side Multi-Service Corporation, the group of dedicated and committed citizens who created the agency answered the call of President Lyndon Johnson's "War on Poverty." They obtained funding through the City of Cleveland's Department of Community Development to build the current facility located in Cleveland's historic Ohio City neighborhood and have provided wrap-around services at the same location since the doors opened in 1975.

Who was May Dugan?

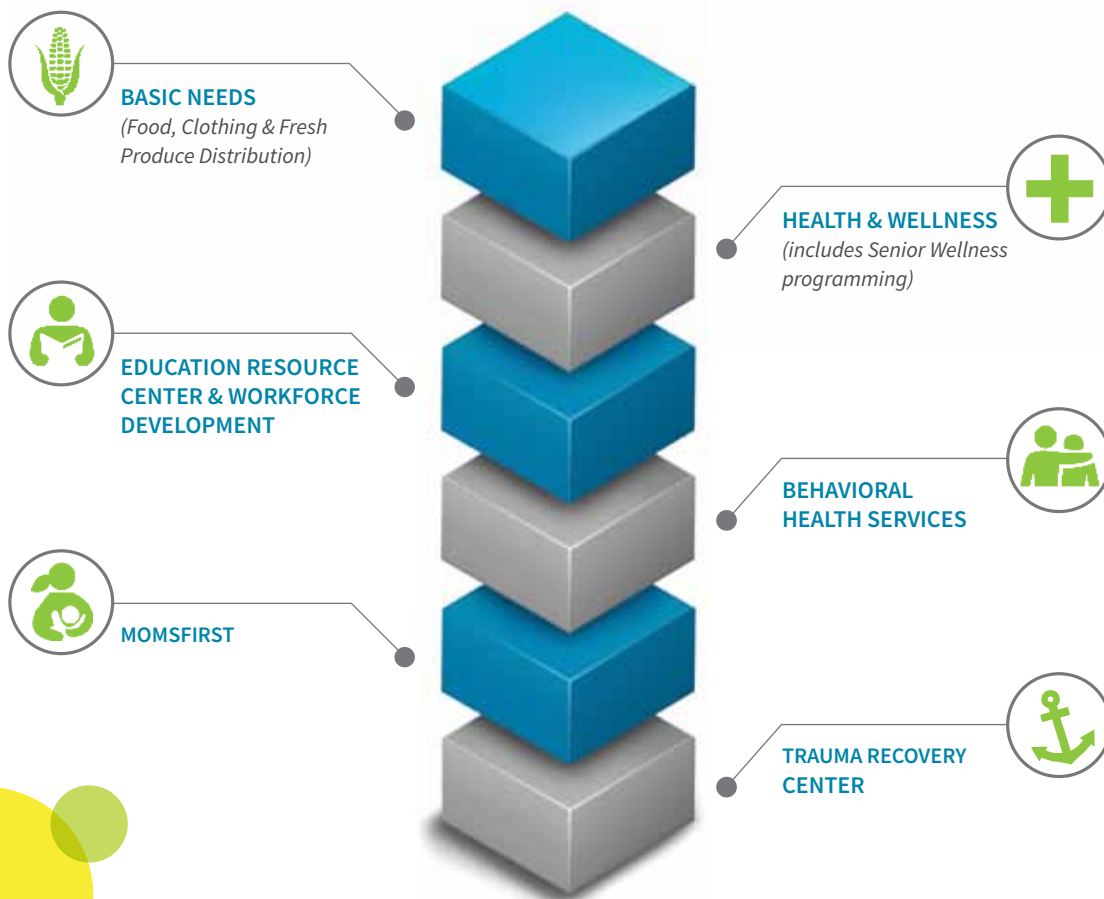
May Dugan was a legendary resident of Cleveland's Near West Side as well as an advocate for the poor from the 1920s to the early 1970s. To honor her legacy, the building was named the **May Dugan Center** when the building opened in 1975.

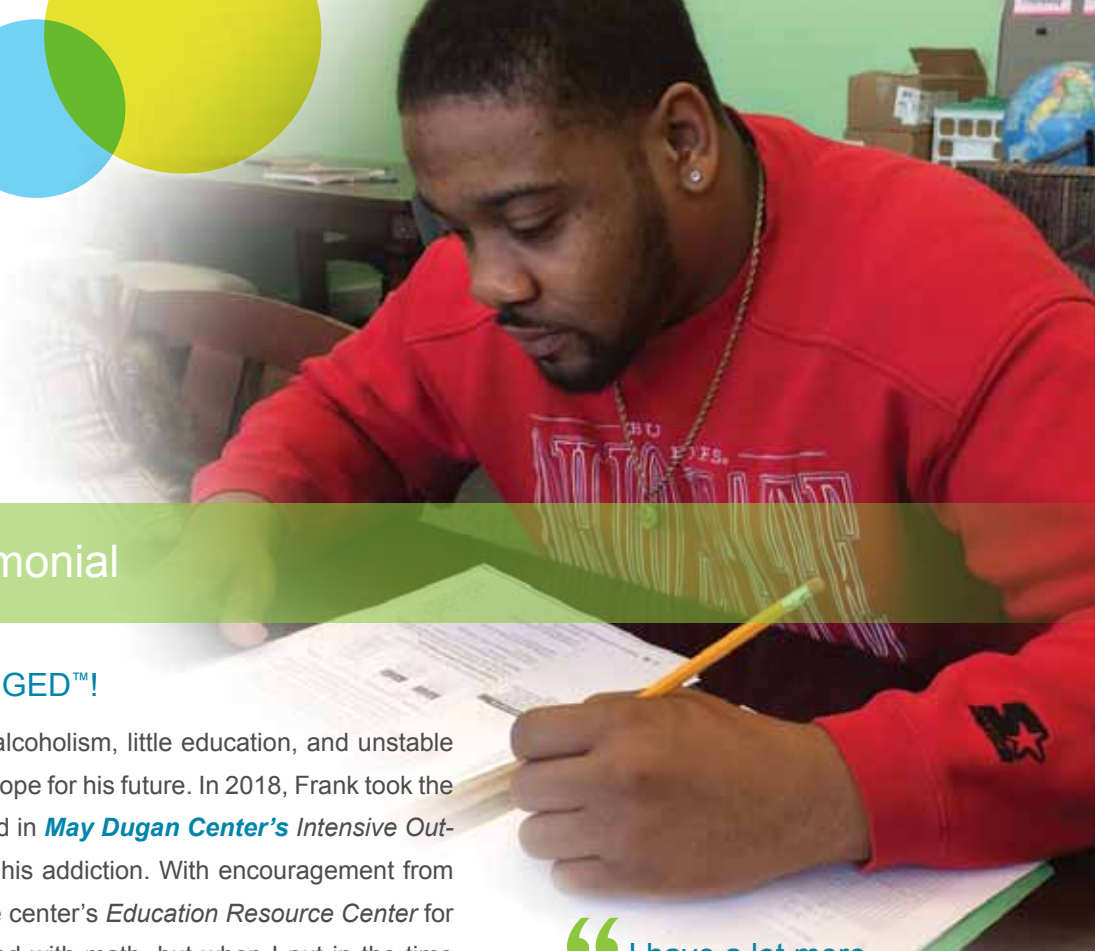
A Closer look at What We Do

An Innovative Model

Our trauma-informed, comprehensive service model is designed to provide stability and the resources necessary to assist people to live a healthy and fruitful life. Each year over 6,000 people from Cleveland and surrounding cities receive services from the [May Dugan Center](#). Every person is unique; therefore, our approach is highly individualized. It begins with trauma-informed staff and programming to support the client to feel safe and welcomed in our Center.

MAY DUGAN CENTER'S CORE PROGRAMS & SERVICES





MDC Client Testimonial

Frank Now Armed With His GED™!

Grappling with constant stress of alcoholism, little education, and unstable housing, Frank felt there was little hope for his future. In 2018, Frank took the brave steps to get help. He enrolled in **May Dugan Center's Intensive Out-patient** programming to overcome his addiction. With encouragement from our staff, Frank then enrolled in the center's *Education Resource Center* for GED tutoring. "For years I struggled with math, but when I put in the time – (the teachers) put in the time with me." Today, Frank is sober and just completed the full GED! "I have a lot more confidence, honestly I feel like I'm gonna be so successful, like the sky's the limit." Frank is now gainfully employed and he is grateful to the *May Dugan Center* for helping him! "They're saving my life, I'm coming back." For the first time in years, he has hope.

“I have a lot more confidence, honestly I feel like I'm gonna be so successful, like the sky's the limit.”

Who We Serve

May Dugan Center serves a diverse community that comes from all across Cuyahoga County in 64 different zip codes.

- 21% of our clients are from Cleveland East Side
- 53% of clients are from the near West Side
- 25% from Detroit Shoreway, Cudell, Edgewater
- 14% from Clark-Fulton Brooklyn Center, Old Brooklyn neighborhoods

Issues Clients Face

Clients are diverse in race, ethnicity, gender, and sexual orientation. People living in these communities are confronted with social and economic hardships of all types.



Detroit Shoreway,
Cudell, Edgewater

25%

Ohio City,
Tremont

14%

Clark-Fulton,
Brooklyn Centre,
Old Brooklyn

14%

We Have Grown...

A Decade of Growth!

2009

2019

\$1,229,000

Annual
Budget

2,534,743

Annual
Budget

52,911

Meals
Provided

135,516

Meals
Provided

940

Counseling
Hours

3,848

Counseling
Hours

14

Staff
Members

40

Staff
Members

3

Core
Programs

6

Core
Programs

New Since 2009

- May Dugan Center received its accreditation from the well-respected Commission on Accreditation of Rehabilitation Facilities (CARF) International and has maintained that accreditation since 2012
- Developed an impactful *Health & Wellness Program* with a robust *Senior Wellness* component
- Began offering much needed *Fresh Produce* twice monthly to clients during food distribution — recognized as an innovative program by The Greater Cleveland Food Bank in 2016
- Implemented Cleveland's first *Trauma-Informed Adult Education Program* in 2011
- Established Cleveland's first *Trauma Recovery Center*, now a regional and national model for victim services and was a recipient of the prestigious Anisfield-Wolf Memorial Award in 2018 for excellence in Health & Human Services

And So We Must

EXPAND

TO MEET
COMMUNITY NEEDS

UPDATE

TO ENSURE ACCESS FOR
ALL PEOPLE

RENOVATE

TO SUPPORT PROGRAMMATIC,
ORGANIZATIONAL AND FACILITY
EFFICIENCY. MAJOR SYSTEMS
SUCH AS ROOF, HVAC, ELECTRICAL,
WINDOWS, & ELEVATORS
WILL BE REPLACED TO MEET
MODERN NEEDS

IMPROVE

TO CREATE A SAFE, WELCOMING,
AND THERAPEUTIC
ENVIRONMENT FOR
ALL IN NEED





Your Support is Needed

Continued Commitment to the Community

Now the **May Dugan Center** is launching its ***Continuing Commitment to the Community Campaign***, a capital drive to fund the renovation and expansion of the *May Dugan Center*. The renovations will meet current and future program needs and position the *May Dugan Center* to continue serving in a responsive and innovative way.

Campaign Goal

- Increased services to families, children and people in need through increasing the physical capacity of the *May Dugan Center*
- Improved use of existing offices and common areas to create a safe, welcoming and therapeutic environment for those in need
- Increased cost savings through updated and efficient building systems meeting green building standards

Source of Funds

Foundation Support • Individual Contributions • Corporate Contributions
Government/Public Support • New Market Tax Credit

Financial Goal

\$5.5 million for improvements to existing facility and building expansion

Sustainability

With new building systems and increase rentable space, the *May Dugan Center* will decrease operating costs while increasing rental income. This will further subsidize building operations and allow for the creation of a capital reserve fund.



MDC Client Testimonial



Ella Receives Benefits Of Fresh Produce!

Ella has been getting food assistance from the [May Dugan Center](#) since she retired. As an aging adult, she comes to the center for fresh food like vegetables, cabbage, onions, potatoes, and green beans. This food assistance helps her stretch her social security checks and keeps her eating healthy on a daily basis.

"Fresh food tastes better, but I am happy to have the canned food that *May Dugan Center* also provides," said Ella. "It comes in handy, especially at the end of the month when you might do without if you are on social security. There are times I've had to make that choice. Do without fresh food that is good for my health." Ella is a slight woman, who clearly articulates that it is programs like *May Dugan Center's Food, Clothing & Fresh Produce Distribution* that help her get by each month. "The guidelines say fresh food is healthy and I've seen people who don't eat healthy not do so well. At times, I run out of carrots or cabbage and look forward to produce day to get some more."

“It comes in handy, especially at the end of the month when you might do without if you are on social security.”

Our Future Impact



	TODAY	TOMORROW	IMPACT
FOOD & CLOTHING	The <i>Food Pantry</i> is small and inefficient and unable to hold all of the food needed for distributions	The new <i>Food Pantry</i> will triple in size with a walk-in cooler and better loading/unloading capabilities	An expansion of the number of distributions—resulting in over 15,000 more meals being dispersed over a year
TRAUMA RECOVERY	The <i>Trauma Recovery Center</i> currently does not have enough private therapy space or sufficient workspace	The offices will be configured to accommodate private therapy rooms and work space for staff	The <i>Trauma Recovery Center</i> will be better equipped to work collaboratively to service victims of crime and promote healing
BEHAVIORAL HEALTH SERVICES	Despite demand, the <i>Behavioral Health Services</i> department lacks space to hire additional counselors to meet community needs	Two new offices and a dedicated group therapy room will expand services and meet community needs	Up to 225 more people each year in need of counseling, case management, and addiction treatment will be served
SENIOR PROGRAM	The <i>Senior Program</i> meets on the second floor of the facility—separated from the senior coordinator's office and wrap-around services	The new configuration will include the program meeting on the first floor in a conference room adjacent to the coordinator's office	An easily accessible and welcoming space will enable seniors linkage to wrap-around services
ADMINISTRATIVE OFFICES	The <i>Administrative</i> offices are separated from the development and finance offices, creating inefficiencies in Center operations and management	The <i>Administrative, Development and Finance</i> offices are centralized into a new administrative suite with room for additional growth	Greater efficiency and utilization of shared staff due to closer proximity of management staff
MULTI-SERVICE CENTER	Presently, the building is at full capacity with no room for additional tenants or for current tenants to expand	The building addition will include over 2,000 square feet of additional office space	MDC will be able to rent to new organizations with additional services to receive additional rental income for operations and to create a capital reserve

Become Our Partner

THE COST FOR RENOVATION AND EXPANSION IS \$5.5 MILLION

May Dugan Center asks for your help to make these visionary plans a reality that will enhance programming to meet the multitude of needs of the communities we serve. With your support we will build on our strong track record of excellence and enhance a long-standing community asset.

Please consider making an impactful commitment to this project. For information about donor recognition opportunities, naming rights, or to make a pledge/cash gift, please contact us at *May Dugan Center's Development Office* at **216-631-5800 ext 124** or email us at bsaridakis@maydugancenter.org. You may also donate online at MayDuganCenter.org.



Campaign Leadership

Justin Carson, Campaign Co-Chair & Founder Platform Brewery

Pete Snavley Jr., Campaign Co-Chair, Snavley Group

Patrice Alberty-Catan, Retired, Pat Catan

Mary Hromyko, Progressive Urban Real Estate, Inc.

Frank Morel, Rycon Construction, Inc.

Mary Rose Oakar, former U.S. Congresswoman

Jeff Ramsey, Community Volunteer

Julie M. Rehm, Ph.D., Cleveland State University

Patrick Reynolds, Retired, Forest City

Bob Rotatori, Rotatori Consulting

Nancy Schuster, Schuster & Simmons Co. LPA

Ted Theophylactos, Ted & Co Realty, Howard Hanna

Angela Vannucci, Eaton Corporation

Rick A. Kemm, Executive Director, May Dugan Center

Honorary Committee Members

Honorable Kevin Kelley, Council President, Cleveland City Council

Honorable Kerry McCormack, Ward 3, Cleveland City Council

Honorable Jasmine Santana, Ward 14, Cleveland City Council

Honorable Jenny Spencer, Ward 15, Cleveland City Council

Honorable Yvonne Conwell, District 7, Cuyahoga County Council

As of 5/21/21



Thank You!

May Dugan Center is proud to be funded or accredited by:



May Dugan Center is a 4-star rated charity.



May Dugan
Center
Est. 1969

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